



Kido Pet Insurance Privacy Policy & Terms of Use

So now that you have decided on getting all your fur kids covered, let's get us and most importantly you covered.

Kido Pet will do everything in our means to protect your personal information and that of your pets. We adhere to Section 51 of the Electronic Communications and Transactions Act, 2002. Personal information is any information provided by you to us. It will only be used to provide your pet/s with the best pet insurance cover and to improve on our service to you and your pet/s. We will not disclose any personal info without your authorisation or unless we are required to do so by law.

While we have measures in place to protect your personal information, we cannot guarantee this protection from any websites you might reach through links on our site or 3rd parties from intercepting this information. We are also unable to stop the use of "cookies" while you are on our site.

Information on our site is to guide you with which cover would best suit you and your fur kids' needs. If you would like financial advice with which cover is best suited to your current needs we recommend you contact us per email at hello@kidopet.co.za to chat to one of our representatives.

An agreement of sale comes into effect on completion of a purchase of our product on our website. You will have confirmed that you have seen and read all documents on our Legal Page and understand what is and isn't covered for your pet/s on this product.

Payments will be made by Debit Order on a monthly basis for which you will have given us authorisation after entering your banking details when taking out a policy for your fur kid/s with us. The onus lies with you to inform your bank if you suspect any unauthorised activity on your account.

Kido Pet reserves the right to change, remove, update or add to our Terms & Conditions and website from time to time without notification. The use of our website once changes have occurred shall be notice of your acceptance to these updates.

Content on the Kido Pet Website may include inaccuracies or typographical errors for which if any damages or losses were to occur through the use of our site we shall not be held liable for. Should there be any discrepancies between our website and our wordings, our wordings or your Pet Policy will take preference.

Kido Pet's Website and the Content may not be reproduced, duplicated, copied, resold, visited or otherwise exploited for any commercial purpose without the express prior written consent of Kido Pet or the Owners.

By accessing our website you agree to be bound by our Terms & Conditions (Legal page) which may be updated without notice. If you don't wish to be bound by these Terms & Conditions then don't access or use our website in any way. Feel free to contact us at hello@kidopet.co.za if you have any queries.