

## Disclosure notice to short-term insurance policy holders

As a Kido Pet Insurance policy holder, or prospective policy holder, you should be aware of the following:-

### About us, the Kido Pet Insurance Product Administrator

- Strategic Insurance Systems
- Reg no: 1998/005857/07
- Authorised Financial Services Provider
- FSP license number 1007
- PO Box 17541, Lyttelton, 0140
- Tel: 012 667 1293
- Email: [Hello@kidopet.co.za](mailto:Hello@kidopet.co.za)
- Website: [www.kidopet.co.za](http://www.kidopet.co.za)

### About the Insurance Company / Underwriter

- Centriq Insurance Company Ltd
- Reg no: 2000/017936/06
- Authorised Financial Services Provider
- FSP license number 3417 and 7370
- The Oval, Wanderers Office Park, Illovo
- Tel: 011 268 6490
- Email: [info@centriq.co.za](mailto:info@centriq.co.za)

### About Kido Pet's Compliance Officer

- Oakes Financial Compliance
- Eugene Oakes
- Surrey Circle, Ferndale, Randburg, 2164
- Tel: 011 568 1493
- Website: <http://www.lifestyleoptions.co.za/compliance/>



#### Additional info to be aware of regarding Kido Pet Insurance:-

- All premiums are paid over to our Insurer / Underwriting Agency
- All our Brokers receive a 20% broker commission fee from our Underwriting Agency for administering and managing your pet insurance
- Kido Pet Insurance Administrator is a monthly benefactor for Be Wise Sterilise, a Non-Profit Company focusing on sterilisation of dogs and cats. R5-00 from each policy will be donated on a monthly basis. Financial statements from both our Administrator and Be Wise Sterilise regarding these donations will be made available on request.
- All parties involved with the Kido Pet Insurance product are independent of one another.
- Kido Pet Insurance Administrator has Professional Indemnity Insurance
- If you have a complaint about our product or a claim please have a look at our Complaints Policy
- The Insurance Company or Underwriting Management Agency must give reasons for repudiating a claim
- If the policy holder does not disclose important information regarding their pets' clinical history or their own personal information, Kido Pet Insurance has the right to cancel their policy with a thirty day notice period and the Administrator has the right to repudiate any claim related to this non-disclosure